GRADUATION 2021

FAQs

Can I only purchase one guest ticket?

Due to current restrictions and to ensure the health and safety of staff and students, each graduate has been allocated one ticket to purchase for guests. Tickets are available to purchase now and will go on initial sale until **Friday 30th July.** After **Monday 2nd August** any remaining tickets will be put on sale and each student will be able to purchase one further guest ticket. These can be purchased via the Ede & Ravenscroft website on a first come first served basis. You do not need to contact the College to express an interest in additional tickets.

My results aren't due until the summer, do I wait to purchase my tickets and hire my gown?

Providing your results are released prior to the outlined deadlines you are welcome to wait to purchase your tickets and gowns, however, we do recommend that you complete your order as soon as possible to avoid disappointment.

I can no longer attend graduation/I didn't get the results I expected, can I get a refund?

Refunds will be available via Ede & Ravenscroft. If you would like a refund you will need to contact the company directly via the enet system.

What details do I need to order my tickets and gown?

You will need to set up an account using your student ID number (as displayed on your ID card). If your ID does not work please contact **marketing@howcollege.ac.uk** including Graduation ID in the subject field.

Is there any disabled access?

Yes. There is disabled access at both the College campus and at the Cathedral. If any members of your party are disabled please notify us when ordering so we can insure that adequate arrangements are made for their comfort in the ceremony.

When will I receive my tickets?

Tickets will be sent in an e-format from 3rd September to the email address used at the time of ordering. You do not need to print these tickets but you will need to show confirmation upon entry to the Cathedral.

Can I reserve seating/will I be allocated specific seats?

Unfortunately you cannot reserve seating for the ceremony. This will be allocated on a first come first served basis so we recommend arriving at the venue as early as possible. (Please note this does not apply to disabled guests where seating will be reserved at the front of the cloisters).

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Will the ceremony be recorded?

Yes. Due to the current limitations with the number of guests allowed, we will be recording and live streaming this year's ceremony. Further details on this will be sent out nearer the time.

Do I need to hire a gown?

Yes. Gown hire will need to be completed beforehand can be purchased alongside your ticket order. Please take extra time when taking your measurements as you will not be able to change your gown or mortarboard hat on the day due to health and safety restrictions. Please note gown hire **WILL NOT** be available to purchase on the day of graduation.

Do I need to pre-purchase photography?

Yes. Due to Covid-19 all students wanting photos with Ede and Ravenscroft will need to purchase this beforehand to ensure that Covid health and safety measures are met. Photography packages **WILL NOT** be available to purchase on the day. Photography packages can be purchased online alongside your gown and ticket order.

What Covid safety measures will be in place?

All students and guests will be required to follow any Covid procedures that are in place with both the College and Worcester Cathedral and the latest communication will be sent to students prior to the event.

Due to space restrictions, the seating in the Cathedral will not all be 2m apart, however, each row will be 1m apart with seats side-by-side in groups.

I'm sure you can appreciate that we as a college may still have to make changes to our current plans and that there may be additional health and safety guidelines in place to ensure the safety of you and our staff. More Covid safety measures will be communicated to students nearer the time. Please visit our website and social media for the additional updates.

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